



## What if I fail the written exam?

### Prometric Testing Centers (Formerly Sylvan Testing Centers)

ACI and Prometric Testing Centers have teamed up to offer ACI objective (written) exams on Prometric's state-of-the-art CBT (computer-based testing) system. Currently, Prometric offers the objective (written) exams for the following ACI programs:

- Concrete Field-Testing Technician (FTT)
- Concrete Strength Testing Technician (CSTT)
- Concrete Flatwork Associate & Advanced Finisher (FFT)
- Shotcrete Nozzleman/Dry-Mix Process (SCND)
- Shotcrete Nozzleman/Wet-Mix Process (SCNW)
- Tilt-Up Supervisor/Technician (TUS)

Some of the above programs require the candidate to pass a performance examination as well. This can only be performed through an ACI-approved Sponsoring Group and must be completed within one year of passing the written exam. Examinees seeking full Finisher certification must submit ACI work experience forms to be considered for certification.

**Scheduling and location** — Prometric Testing Centers have over 220 locations around the U.S. and are open 6 days a week (excluding holidays). This allows you to take the exam when it is convenient for you. There are 18 located in **Southern California**.

**No computer knowledge is needed** — Before the exam begins, the computer presents a simple introductory lesson which explains the process of selecting answers and moving around the test from question to question. The time you spend on the practice lesson does not count against the time allotted for the exam, and an online help feature and Prometric Administrator are always available. During the exam, the system allows you to mark questions for later review and return to questions to change your answers.

**Same-day test results** — As soon as you complete your exam, your preliminary scores are displayed on-screen, printed out and given to you. Prometric then forwards the results electronically to ACI for verification and final processing. Challenges will be considered if submitted to ACI Headquarters up to sixty days after receipt of the exam.

**Scheduling procedures** — To schedule an exam, call the Prometric National Registration Center at **1-800-274-1900** or visit their website at [www.prometric.com](http://www.prometric.com). *Have the following information ready: name, address, social security number, daytime telephone number, name of the exam you wish to take, where and when you wish to test, and method of payment (credit card, check or money order).*

You may cancel an appointment, but you must do so by noon two days before the scheduled appointment or a late cancellation/no-show fee will be charged.

On exam day, you must bring two forms of identification; both must have a signature, and at least one must have a recent photograph or physical description (a social security card is not considered valid ID for this purpose). You may bring a nonprogrammable calculator, but no other materials. Pencils and scratch paper will be provided.

**OR.....**

You can register to take the written exam through **ACI Resource Center Southern California** at <https://www.concrete.org/socalresourcecenter.aspx> or call 248-516-1111. The cost to take a written exam through the Resource Center is \$249.